Customer Order Form

Order information

New Order	
Order number / Date	
Customer Id	

Customer Contact Information

Full Name		
Organization		
Address		
City/Postal Code		
State/Country		
VAT / Registration number		
E-mail / WEB		
Tel /GSM /FAX		
Administrative Contact / Tel / Email		
Billing Contact / Tel / Email		
Technical Contact /Tel / Email		

AG Projects contact information

The following contact points are available:

Account interface	https://secure.dns-hosting.info		
DNS Servers	ns1.dns-hosting.info	ns2.dns-hosting.info	ns7.dns-hosting.info
ENUM Servers	pdns1.dns-hosting.info	pdns2.dns-hosting.info	pdns7.dns-hosting.info
SIP Servers	sip.dns-hosting.info	sip2.dns-hosting.info	
Username/password			
Main contact	AG Projects Postbus 2265 2002 CG Haarlem The Netherlands KVK Amsterdam 34176251	Tel: +31-20-8005299 Fax: +31-84-8337781	
Payments can be made to:	Bank Account: 629886946 ABN AMRO, Amsterdam SWIFT CODE ABNANL2A IBAN: NL75ABNA0629886946	billing@ag-projects.com	
Technical contact (first level)	http://support.ag-projects.com support@ag-projects.com (always specify order number) Please always use this contact before escalating a problem.		
Technical contact (second level)	Dan Pascu	dan@ag-projects.com +40-721-275177	
Escalation contact (third level)	Adrian Georgescu	ag@ag-projects.com +31-620-534309	

All contact details are to remain confidential and not to be shared with others without prior consent of both parties.

Ordered services

Item	Service description	Qty	Unit	Price	Total / period
1.a	Multilevel account		Account		/Year
1.b	Domain registration		Domain		/Year
1.c-e	DNS Zone Management		Zone		/Year
1.f	DNS Template management		Template		/Year
2.a	Hosted SIP service		Site		/Year
2.b	SIP address		Address		/Year
2.c	SIP alias		Alias		/Year
2.d	ENUM management		Record		/Year
4.c	CDRTool software license		Site		
4.d	CDRTool data-source license		Data-source		
4.f	CDRTool hosted solution		Site		/Year
5	MediaProxy solution		Server		
6.a	Conference server		Server		
6.b	Voice gateway (SIP/H323/Q931)		Server		
7	Support		Hours		
	Total non-recurring costs				
	Total recurring costs				/Year

Supplementary services may be purchased at prices set forth in the attached price list.

Delivery schedule

a) Items _____ will be delivered on _____
b) Items _____ according to implementation schedule. The following work-tickets have been allocated: item _____ ticket id _____, item _____ ticket id _____. Please use these references when communicating with AG Projects.

Payments schedule

a) Recurring items will be paid yearly in advance. First payment on _____
b) Non-recurring items will be paid 50% on _____ and 50% on _____
c) Payments must be done electronically as specified in the invoice
d) No VAT tax will be applied for services performed in EU. All prices are in EURO currency.

Signatures

By ordering these services the Customer hereby agrees with the terms and conditions published at: http://www.ag-projects.com/docs/AG-TermsConditions.pdf The Terms and Conditions form integral part of this agreement.

Signatures:

Customer authorized representative   **Provider authorized representative**

Full Name: Full Name:

Position: Position:

Date: Date:

Signature: Signature: