

Press release

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AG Projects to launch the first European based Managed-DNS service

AG Projects, a Dutch private company announces the release of the first European based Managed Domain Name System (Managed-DNS).

DNS is used by every computer software when surfing the Internet to look up IP addresses of the servers visited. With AG Projects' web based Managed-DNS solution, one of the oldest services of the today's INTERNET, reborn into a friendlier and better manageable system.

While competition is slowly increasing in this area with most of the players located in the United States, the European Internet Service Providers have now a better choice to host and manage their DNS information. AG Projects' Managed-DNS platforms run in two different geographical locations, the primary being in Amsterdam INTERNET Exchange (AMS-IX) of Global Switch facility, one of the main INTERNET hubs in Europe. The same facility hosts one for the root DNS servers.

Managed DNS - Service features

"We have done more than just a front end to the DNS software" explains Adrian Georgescu, the Managing Director of AG Projects. Adrian Georgescu comes with the experience he accumulated in the last five years in UNIX and network engineering with Esprit Telecom, GTS, Ebone and until recently KPNQwest where he managed the operations of the Amsterdam CyberCenter.

"While technically it is possible to give access via Web to the finest details like previewing the zone files in the server format and retrieve log files, our main goal was to design a customer focused reseller system, easy to use and versatile for medium to large Internet Service Providers who are our main market target.

The Managed-DNS reseller interface we have created has multiple levels of account management. A reseller can for instance delegate to customers access to DNS zones either read only or editable. A reseller can easily provision new customers by means of defining DNS templates related to the web hosting services they sell. By supplying to the system just the new domain name and the template, the software can therefore generate entries for the mail, name and web servers as defined in the template. Migrating customers from one package to another is also possible. We are working now on a standard SOAP-XML API to provision the Managed-DNS platform from remote and plug it into a reseller integrated provisioning system.

We do have many other features not found at our competitors. The experience shows us that major problems related to management of DNS occur when the customers move from one network provider to another. For this reason, we developed tools to make transitions a snap. We can for instance plan to change the DNS records at a certain date and time or execute changes simultaneously on all domain names belonging to a customer. It is also possible to roll back to a previous version for a zone configuration thanks to the version control system we have in place.

As customers started already to sign in, we are glad to see that the ideas we have put in place are the mirror of the market demand."

About AG Projects

Amsterdam based AG Projects is a private company focused on solutions for management of mission critical applications. Such applications are being used by large corporations and large amount of end-users to deliver INTERNET and telecom services. The company is self financed and provides the operations and support as well as the development of its own applications. The company operates the first European based Managed-DNS service for resolution of INTERNET names and addresses. Featured with the possibility of reselling the services to third parties, the Managed-DNS platform's high scalability model was designed to cope with million of domain names.

AG Projects' core infrastructure is hosted in the Amsterdam Internet Exchange - Global Switch Building, a world class hosting facility. The same facility hosts one of the world root DNS servers and interconnects with 150 European major Internet Service Providers. For redundancy purposes, a secondary platform is hosted in another location and connected to a different network. The duality of geographical locations and networks provides the best reliability and uptime for the Managed-DNS service.

For more information visit <http://dns-hosting.info> or write at info@dns-hosting.info